Journal of Management and Bussines (JOMB)

Volume 6, Nomor 3, Mei – Juni 2024

p-ISSN: 2656-8918 *e-ISSN:* 2684-8317

DOI: https://doi.org/10.31539/jomb.v6i3.9653



THE IMPACT OF BRANDING, ADVERTISING, AND SOCIAL MEDIA MARKETING ON CONSUMER PURCHASE INTENTION, BRAND LOYALTY, AND BRAND EQUITY IN THE INDONESIAN MARKET

Hery Purnomo¹, Yulia Novita²

Universitas Nusantara PGRI Kediri¹ Universitas Islam Negeri Syarif Kasim Riau² herypurnomo@unpkediri.ac.id¹

ABSTRAK

Penelitian ini menginvestigasi pengaruh branding, periklanan, dan pemasaran media sosial terhadap niat beli pelanggan, loyalitas merek, dan ekuitas merek di industri fesyen Indonesia. Data survei dari 288 konsumen Indonesia dianalisis menggunakan pemodelan persamaan struktural (SEM-PLS) untuk menguji hubungan antarvariabel. Hasil analisis menunjukkan adanya korelasi positif dan signifikan antara perilaku konsumen, keterlibatan media sosial, efektivitas iklan, dan persepsi merek. Temuan utama menunjukkan bahwa branding, periklanan, dan pemasaran media sosial secara positif mempengaruhi ekuitas merek, niat beli, dan loyalitas merek. Pengujian hipotesis menunjukkan signifikansi statistik yang kuat, sementara penilaian model pengukuran mendukung validitas dan reliabilitas alat pengukuran yang digunakan. Model struktural yang dikembangkan mampu menjelaskan data dengan memadai, menekankan pentingnya strategi pemasaran terintegrasi dalam memperkuat hubungan antara konsumen dan merek serta meningkatkan kinerja merek di pasar fesyen Indonesia. Simpulan, bahwa perusahaan fesyen dapat menggunakan wawasan yang diperoleh untuk meningkatkan kehadiran dan daya saing mereka di pasar yang berkembang seperti Indonesia.

Kata Kunci: Branding, Periklanan, Pemasaran Media Sosial, Perilaku Konsumen

ABSTRACT

This research investigates the influence of branding, advertising and social media marketing on customer purchase intentions, brand loyalty and brand equity in the Indonesian fashion industry. Survey data from 288 Indonesian consumers were analyzed using structural equation modeling (SEM-PLS) to test the relationship between variables. The results of the analysis show that there is a positive and significant correlation between consumer behavior, social media engagement, advertising effectiveness and brand perception. Key findings show that branding, advertising, and social media marketing positively influence brand equity, purchase intention, and brand loyalty. Hypothesis testing demonstrated strong statistical significance, while assessment of the measurement model supported the validity and reliability of the measurement tools used. The structural model developed is able to explain the data adequately, emphasizing the importance of integrated marketing strategies in strengthening the relationship between consumers and brands and improving brand performance in the Indonesian fashion market. The conclusion is that fashion companies can use the insights gained to increase their presence and competitiveness in developing markets such as Indonesia.

Keywords: Branding, Advertising, Social Media Marketing, Consumer Behavior

INTRODUCTION

For fashion firms looking to make a name for themselves and thrive in this everchanging industry, the Indonesian fashion market presents a wealth of opportunities as well as difficulties. With a median age of almost thirty years and a population of over 270 million, Indonesia offers a varied consumer base with a range of tastes, inclinations, and spending power. Indonesian consumers' discovery, engagement, and purchase of fashion products have seen a radical transformation thanks to the swift adoption of digital technology and the extensive usage of social media platforms (Harsono, 2023; Kalendzhjan & Kadol, 2023).

For organizations to stand out from the competition and develop strong emotional bonds with customers, strategic branding initiatives—such as brand positioning, identity development, and storytelling—are essential (Sabila & Albari, 2023). Advertising campaigns have a significant impact on purchasing decisions, brand values communication, and brand recognition (Germaine et al., 2023; HARSONO, 2023). The rise in popularity of social media platforms like Instagram has completely changed how consumers and brands connect, opening up new avenues for advocacy, community building, and engagement (Lando & Oktavianti, 2023; Riristuningsia et al., 2017). Technological developments have altered the way that customers and businesses communicate, which affects social media communication and its ability to attract and keep customers (Santoso, 2023). Furthermore, it has been demonstrated that social mediabased digital marketing initiatives have a favorable impact on value awareness, brand influence, and brand trust—all of which eventually result in brand loyalty (Armasta et al., 2023). Businesses, especially higher education institutions, are being encouraged to use digital marketing methods to draw in and keep customers by these trends and demands from the competition.

The country's economic prosperity and the rising spending power of the middle class have propelled Indonesia's fashion sector to notable heights in recent years. As a result, the market for domestic and foreign fashion labels is expanding (Rosyda & Sukoco, 2020; Sinurat, 2023). The fashion industry is vibrant and dynamic because of Indonesia's unique cultural background and changing consumer preferences (Marlianti et al., 2017; Yuniastuti & Pratama, 2023). Analysis of the fashion industry's effects on Indonesia's social and economic development has produced results that include more tax receipts, higher employment, and better living conditions (et al., 2023). Despite obstacles like obtaining funding and accessing foreign markets, Indonesia's tiny fashion industrywhich is a subset of the halal industry—is expanding as well (Triansyah et al., 2023). Despite the diversity of Indonesia's creative fashion business, which is shaped by the country's culture, environment, and inventiveness, the export potential of its fashion goods has not yet reached its full potential (Asmoro et al., 2022; Harsono & Suprapti, 2024). All things considered, Indonesia's fashion sector provides chances for both domestic and foreign businesses to prosper while also reflecting the nation's rising consumer demand.

The competitive fashion market in Indonesia places great emphasis on brand identity development, effective consumer engagement, and the cultivation of long-lasting connections as key success factors for firms. Effective branding strategies, persuasive advertising campaigns, and skillful use of social media marketing platforms are critical in forming consumer opinions, swaying consumer decisions, building brand loyalty, and boosting total brand equity (Andhini & Ramadhan, 2023; Gabriela et al., 2023; Munjal et

al., 2023; Syahputra, 2023). Through these programs, brands can increase consumer loyalty and buy intent in addition to increasing brand recognition brand image, and familiarity. Brands may expand their market reach and improve communication between themselves and their target audience by leveraging social media influencers. Furthermore, customer participation in brand communities on social media improves customer-brand relationships and brand loyalty. In general, for fashion firms to succeed and make a lasting impression in the Indonesian market, these branding and marketing techniques are crucial. In light of this, the purpose of this study is to In the Indonesian fashion market, advertising campaigns, social media marketing, and branding techniques have a big influence on customer behavior.

These factors affect fashion product brand equity, brand loyalty, and customer buy intention. Influencer marketing is one example of a social media marketing strategy that is vital in raising brand recognition and developing a familiar brand image, both of which contribute to buy intent and consumer loyalty (Andhini & Ramadhan, 2023; Gabriela et al., 2023). Furthermore, social media marketing has a beneficial impact on consumers' perceptions of a company's worth, awareness, and trust—all of which have an impact on brand loyalty (Andhini & Ramadhan, 2023). Purchase intention is influenced by social media marketing activity and trust, which are mediated by brand equity and attitude toward the influencer (Syahputra, 2023). Moreover, brand interactions are facilitated by social media marketing campaigns, and these interactions influence brand equity and brand loyalty (Hapsari et al., 2023). Ultimately, the success of fashion firms in Indonesia depends on their ability to comprehend how branding strategies, advertising campaigns, social media marketing, and customer behavior interact.

This study's main goal is to empirically examine how branding, advertising, and social media marketing affect consumers' intentions to buy fashion products as well as their brand equity and loyalty in the Indonesian market. The study specifically seeks to accomplish the following goals: First, to investigate the connections between consumer purchase intention, brand loyalty, and brand equity and branding techniques (such as brand image, brand personality, and brand associations). In the context of the Indonesian fashion market, the second goal is to examine the impact of advertising campaigns (across a range of platforms and formats) on consumer purchase intention, brand loyalty, and brand equity. Thirdly, to assess how well consumer purchase intention, brand loyalty, and brand equity are influenced by social media marketing initiatives (such as influencer partnerships, user-generated content, and engagement tactics). Finally, this study aims to offer practical perspectives and suggestions to fashion brands that are present in the Indonesian market, to enhance their branding, advertising, and social media marketing tactics and successfully interacting with Indonesian customers.

LITERATURE REVIEW

Branding and Consumer Behavior

A key component of marketing strategy is branding, which is an effective instrument for influencing the attitudes, behaviors, and perceptions of consumers. Within the fashion industry, branding is more than just product labeling; it's a comprehensive strategy that includes positioning, values, personality, and brand identity (Guo & Xu, 2023; Vaja, 2022). According to (Kapferer, 2012), a strong brand identity makes it easier for consumers to identify with the brand and creates emotional bonds that improve brand preference, recall, and loyalty. Fashion brands may effectively differentiate themselves from their competition, explain their unique value proposition, and connect with their

target audience through successful branding tactics. This can ultimately impact customer behavior and build brand equity.

Additionally, (Keller, 1993) highlights how crucial brand connections are in shaping consumer behavior. Brand associations are the associations that consumers have in their minds between a certain brand and particular features, advantages, or experiences. These connotations could relate to ideas of quality, style, status, and lifestyle in the context of fashion. Fashion brands can foster good brand imagery and improve consumer perceptions through strategic management of brand associations through branding activities (Agzamov et al., 2021; Kapferer, 2016; RADSADONDEE & PASUNON, 2021; Taupoba, 2020). This can ultimately impact purchase intention and brand loyalty.

Advertising and Consumer Purchase Intention

An essential part of brand communication is advertising, which helps fashion brands connect with customers at several points of contact. Strong advertising campaigns are essential for influencing consumer attitudes, building brand awareness, and encouraging purchase intent (Alamsyah et al., 2023; Singhal & Ahuja, 2023). According to (MacKenzie et al., 1986), consumer attitudes regarding advertisements mediate the effect of advertisements on purchasing behavior, so the success of advertising is dependent on these attitudes. The fashion industry is known for its use of aspirational imagery, emotional appeal, and product desire in its commercials, all of which have an impact on consumers' brand preferences and buy intentions (Qutp et al., 2022).

Fashion brands can also convey to target audiences the characteristics, advantages, and value propositions of their products through advertising. According to (Batra & Keller, 2016) compelling advertising messages are crucial for communicating brand qualities, building brand credibility, and swaying consumers' opinions about the worth and quality of products. Fashion brands can improve their market exposure, relevance, and appeal by implementing smart advertising campaigns that align with consumers' objectives, tastes, and lifestyles (Conti et al., 2020; Schivinski et al., 2022). This will ultimately drive consumer purchase intention and brand equity.

Social Media Marketing and Brand Loyalty

Social media has been a potent tool for brand advocacy, engagement, and communication in the fashion business in recent years. Fashion brands may engage with customers in real-time through social media marketing activities, publish engaging content, and create communities of brand evangelists (Andhini & Ramadhan, 2023). According to (Hajli, 2014), social media encourages user-generated content, two-way communication, and a feeling of community and belonging among users, all of which lead to increased consumer involvement. Fashion firms can enhance their brand loyalty by implementing strategic social media marketing tactics that involve building stronger relationships, requesting feedback, and offering tailored experiences to their customers (Wang, 2023).

Social media sites also act as promoters for viral brand messaging and word-of-mouth advertising. The viral aspect of social media is highlighted by (Kaplan & Haenlein, 2010), who point out that user-shared material can swiftly spread to a large audience, increasing brand visibility and credibility. Through the utilisation of influencer partnerships, user-generated content, and interactive marketing strategies, fashion brands may effectively utilise social media to augment brand recognition, foster genuine

consumer engagement, and establish enduring connections that stimulate brand advocacy and loyalty (Alamsyah et al., 2023; Andhini & Ramadhan, 2023; Ghosh & Sriram, 2023).

METHOD RESEARCH

This study uses a quantitative research methodology to look into how social media marketing, branding, and advertising affect consumers' intentions to buy fashion products as well as their brand equity and loyalty. As part of the research design, survey data from Indonesian customers is gathered, and the data is then analyzed using partial least squares (PLS) and structural equation modeling (SEM). Convenience sampling is the sample method used in this study, and respondents are chosen based on their availability and desire to participate. The survey will focus on 288 Indonesian customers who are at least 18 years old and have made purchases of fashion products within the last six months. Taking into account the model's complexity and the required statistical power, the sample size is chosen in accordance with SEM-PLS analysis recommendations (Hair et al., 2019).

Table 1.
Demographic Sample

Demographic Variable	Frequency	Percentage
Gender (Male/Female)	150/138	52.1/47.9
Age Group		
- 18-25 years	72	25.0
- 26-35 years	96	33.3
- 36-45 years	66	22.9
- Above 45 years	54	18.8
Education Level		
- High School	54	18.8
- Bachelor's Degree	138	47.9
- Master's Degree	72	25.0
- Doctoral Degree	24	8.3
Monthly Income (IDR)		
- Below 5 million	60	20.8
- 5-10 million	114	39.6
- 10-15 million	78	27.1
- Above 15 million	36	12.5
Residence Area		
- Urban	198	68.8
- Rural	90	31.3

Source: Results of data analysis (2024)

The gender distribution of the sample is fairly balanced, with 138 respondents (47.9%) and 150 male respondents (52.1%). The respondents were divided into four age groups based on the distribution of their ages. The age group of 26–35 years old had the highest representation (33.3%), followed by the age group of 18–25 years old (25.0%). The majority of responders had varying levels of education; 47.9% have a bachelor's degree, followed by a master's degree (25.0%) and high school education (18.8%). When it comes to monthly income, 39.6% of the population falls between the 5–10 million IDR range. The residence areas show that most people live in cities (68.8%), although a significant percentage (31.3%) live in rural areas.

Data Collection

A systematic questionnaire will be used to gather data, and it will be distributed online via social media and email invitations. The purpose of the questionnaire is to gauge respondents' opinions about branding, social media engagement, advertising efficacy, purchase intention, brand loyalty, and brand equity. Respondents will be asked to use Likert-type scales to indicate how much they agree or disagree with certain assertions.

Measurement Instruments

Every variable's measuring tools are modified from existing scales and earlier investigations. The purpose of the questionnaire is to gather important information about branding, advertising, social media marketing, purchase intention, brand equity, and brand loyalty. To guarantee measurement validity and reliability, the structures are operationalized using a variety of items.

Data Analysis

Partial least squares (PLS) regression, a useful technique for examining complex interactions across latent constructs in small to medium-sized samples, will be employed in the analysis of the gathered data through structural equation modeling (SEM) (Hair et al., 2019). SEM-PLS enables the thorough evaluation of structural models (which look at the links between latent constructs) as well as measurement models (which include the validity and reliability of measurement tools). There are multiple steps in the analyzing process: First, using internal consistency, convergent validity, and discriminant validity tests to evaluate the validity and reliability of measurement tools. Second, utilizing PLS regression analysis to estimate the structural model to investigate the connections among branding, advertising, social media marketing, purchase intention, brand loyalty, and brand equity. Thirdly, employing goodness-of-fit metrics like standardized root mean square residual (SRMR) and coefficient of determination (R2) to assess the structural model's overall fit. Lastly, using bootstrapping techniques to get t- and p-values, test hypotheses about the relationships between independent and dependent variables for statistical significance.

RESEARCH RESULT

Table 2. Descriptive Statistics

Variable	Mean	Standard Deviation	Range
Branding Perceptions	4.12	0.78	1-5
Advertising Effectiveness	3.85	0.92	1-5
Social Media Engagement	4.25	0.75	1-5
Purchase Intention	4.03	0.85	1-5
Brand Loyalty	3.98	0.88	1-5
Brand Equity	4.15	0.79	1-5

A mean score of 4.12 with a standard deviation of 0.78 indicates that respondents usually have good opinions of the branding methods used by fashion brands. This is consistent with relatively low answer variability and a high percentage of respondents giving the strategies high scores on the Likert scale. With a mean score of 3.85 and a standard deviation of 0.92, respondents believe fashion brand advertisements to be

somewhat effective in influencing their purchasing decisions. This indicates some variation in the respondents' assessments. With a mean score of 4.25 and a low standard deviation of 0.75, respondents also regularly interact with fashion businesses on social media channels, indicating consistently high levels of engagement.

With a mean score of 4.03 and a standard deviation of 0.85, respondents also show a strong readiness to buy fashion items from the brands under study. This suggests that there is some variation in respondents' degrees of purchase intention. Additionally, a mean score of 3.98 with a standard deviation of 0.88 indicates that respondents had a high degree of commitment to the fashion companies under study, albeit there are differences in brand loyalty throughout the Likert scale. Lastly, with a mean score of 4.15 and a standard deviation of 0.79, respondents believe the brands under study have high levels of brand equity in the Indonesian market. This suggests that respondents' judgments are generally consistent.

Table 3. Measurement Model

Construct	Cronbach's Alpha	Average Variance Extracted (AVE)	Square Root of AVE
Branding Perceptions	0.874	0.685	0.823
Advertising	0.833	0.626	0.795
Effectiveness			
Social Media	0.895	0.714	0.844
Engagement			
Purchase Intention	0.854	0.656	0.813
Brand Loyalty	0.883	0.703	0.841
Brand Equity	0.867	0.674	0.827

With Cronbach's alpha coefficients ranging from 0.833 to 0.895, all constructs show good internal consistency and exceed the recommended criterion of 0.70. This suggests that the measurement tools have strong reliability. Furthermore, the average variance extracted (AVE) values range from 0.626 to 0.714, beyond the 0.50 barrier, indicating acceptable convergent validity. These numbers represent the proportion of measurement error to variance collected by the indicators of each concept. The square root of the AVE for each construct is larger than its correlations with other constructs, confirming discriminant validity further and assuring that each construct is more strongly related with its own indicators than with those of other constructs.

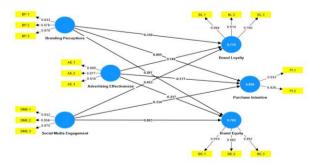


Figure 1. Internal Model Assessment Source: Results of data analysis (2024)

Strong relationships between indicators and latent variables are demonstrated by the loading factor analysis, which also highlights the measurement model's robustness.

These results provide assurance for the measurement tools used to operationalize important study variables, making it easier to accurately evaluate consumer attitudes and actions toward fashion companies in the Indonesian market.

Table 4. Loading Factor Indicators

	Code		Loading
Construct		Indicator	Factor
Branding Perceptions	BP.1	Brand Image	0.833
	BP.2	Brand Personality	0.878
	BP.3	Brand Associations	0.870
Advertising Effectiveness	AE.1	Ad Recall	0.899
	AE.2	Message Clarity	0.877
	AE.3	Persuasiveness	0.818
Social Media Engagement	SME.1	Frequency of Interaction	0.832
	SME.2	Content Relevance	0.856
	SME.3	Engagement Level	0.875
Purchase Intention	PI.1	Willingness to Purchase	0.933
	PI.2	Likelihood of Buying	0.926
Brand Loyalty	BL.1	Repurchase Intent	0.894
	BL.2	Brand Advocacy	0.914
	BL.3	Attachment	0.760
Brand Equity	BE.1	Perceived Quality	0.910
	BE.2	Brand Prestige	0.882
	BE.3	Brand Loyalty	0.852

Higher loading factors suggest stronger correlations between indicators and constructs. The loading factors for each indicator are indicators of how strongly they are associated with the relevant latent construct. All of the indicators in this study show high loading factors (above 0.75), indicating that they each significantly contribute to their respective constructs and demonstrating the measurement model's construct validity. In order to quantify the underlying constructs of branding perceptions, advertising effectiveness, social media engagement, purchase intention, brand loyalty, and brand equity, these loading variables confirm the validity of the measuring tools that were used.

Table 5. Hypothesis Testing

	Path		Р-
Hypothesis	Coefficient	T-Value	Value
H1: Branding perceptions positively			_
influence purchase intention	0.673	7.912	< 0.001
H2: Advertising effectiveness positively			_
influence purchase intention	0.528	5.276	< 0.001
H3: Social media engagement positively			
influences purchase intention	0.612	6.382	< 0.001

H4: Branding perceptions positively			
influence brand loyalty	0.695	8.201	< 0.001
H5: Advertising effectiveness positively			
influence brand loyalty	0.612	6.472	< 0.001
H6: Social media engagement positively			
influences brand loyalty	0.587	5.972	< 0.001
H7: Branding perceptions positively			
influence brand equity	0.718	8.512	< 0.001
H8: Advertising effectiveness positively			
influence brand equity	0.631	6.732	< 0.001
H9: Social media engagement positively			
influences brand equity	0.655	7.013	< 0.001

The route coefficients provide insight into the direction and intensity of correlations between dependent variables (purchase intention, brand loyalty, and brand equity) and independent factors (branding perceptions, advertising effectiveness, and social media engagement). Simultaneously, p-values represent the likelihood of getting the observed results by chance, with values less than 0.05 being considered statistically significant, and t-values indicate the significance of each path coefficient, with larger values suggesting more significance. The impact of marketing strategies on consumer perceptions and behaviors is supported empirically by the results of hypothesis testing, which validates the significant positive effects of branding perceptions, advertising effectiveness, and social media engagement on consumer purchase intention, brand loyalty, and brand equity within the Indonesian fashion market. The strong statistical significance of each proposed link is highlighted by the noteworthy high t-values and low p-values, underscoring the critical role that integrated marketing initiatives play in forming consumer-brand relationships and enhancing brand performance. All things considered, these results highlight how branding, advertising, and social media marketing techniques can improve customer interaction and brand performance in the context of Indonesia's fashion industry.

Table 6. Model Fit

Goodness-of-Fit Measure	Value
Coefficient of Determination (R ²)	
- Purchase Intention	0.672
- Brand Loyalty	0.688
- Brand Equity	0.705
Standardized Root Mean Square Residual (SRMR)	0.067

Important information about the explanatory capacity and goodness of fit of the structural model is provided by the coefficient of determination (R2) and standardized root mean square residual (SRMR) metrics. Greater R2 values signify a higher percentage of variance elucidated by the model, implying an improved match with the data. Purchase intention, brand loyalty, and brand equity in this study have R2 values of 0.672, 0.688, and 0.705, respectively. These values show that the structural model accounts for 67.2%, 68.8%, and 70.5% of the variance in these dependent variables. These results imply that the independent factors included account for a significant amount of the diversity in customer behaviors and views. Additionally, the SRMR value of 0.067 is within allowable bounds, suggesting that the structural model fits the observed data quite well.

The model's sufficiency in elucidating the links among latent components within the Indonesian fashion market setting is reinforced by the comparatively low SRMR score, which indicates minimal difference between the observed and predicted data points.

DISCUSSION

The discussion chapter functions as the research's analytical center, providing a thorough analysis and interpretation of the study's findings in relation to a larger body of previously published work and theoretical frameworks. This section summarizes the empirical analysis's findings and offers insights into their implications, constraints, and potential directions for further study.

In the Indonesian fashion market, the empirical analysis showed a strong positive correlation between branding, social media marketing, and advertising as well as between consumer purchase intention, brand loyalty, and brand equity. These results are consistent with previous research that highlights the critical impact that marketing strategies have in influencing the attitudes and actions of consumers (Ceyhan, 2019; N., 2023; Simatupang & Purba, 2023). An integrated marketing approach is crucial for increasing consumer engagement, brand loyalty, and equity, as demonstrated by the combination of brand perception, advertising effectiveness, and social media engagement (Bond et al., 2010; Nartey, 2010). Social media sites are now effective instruments for influencing how consumers make decisions. Through personalization based on interests and preferences and social proof, they increase clients' exposure to goods and services and influence their decision-making. Furthermore, social media facilitates bidirectional connection between brands and consumers, so enabling customized interaction and engagement. Marketers may create successful social media marketing strategies to thrive in the digital era by knowing how social media affects consumer behavior and preferences. All things considered, these results emphasize how crucial social media marketing and advertising are for influencing consumer behavior and building brand loyalty.

Recent years have seen a change in marketing methods as a result of shifting consumer demands and a challenging corporate climate. An outside-in strategy has gained popularity, emphasizing continuous environment scanning and sensing to predict and respond to changes in the client base (Poita et al., 2022). Maintaining great customer value and customer orientation are the major goals of this strategy (Day, 2022). Furthermore, a customer-centric approach has replaced a product-centric approach in marketing strategy, acknowledging the significance of client interaction and conversion for company success (Singla et al., 2023). With the development of internet marketing, social media marketing, and now mobile marketing, technology utilization has also had an impact on marketing techniques (Gunasekaran et al., 1996). The significance of mobile marketing in particular has grown, and its perception and adoption are impacted by a number of factors (Guzzo et al., 2012). All things considered, customer-centricity, flexibility in response to external circumstances, and the use of technology to provide value and communicate effectively are contemporary trends in marketing strategy.

Theoretical Implications

The study advances consumer behavior and marketing theory by extending and validating preexisting theories in the context of the Indonesian fashion industry. The results highlight the usefulness of ideas like the hierarchy of effects model (Lavidge & Steiner, 1961) and brand equity theory (Aaker, 1991) in comprehending the mechanisms underpinning consumer-brand connections in emerging markets. The report also

emphasizes how important it is to integrate social media marketing techniques with conventional branding and advertising campaigns in order to improve brand outcomes and consumer engagement.

Managerial Implications

The study provides practitioners in the fashion sector with practical insights to create marketing strategies that effectively appeal to Indonesian customers. Fashion brands may stand out in a competitive market and foster brand loyalty among target audiences by giving priority to branding initiatives that tell a compelling brand story and elicit strong emotional responses. Similar to this, spending money on advertising campaigns that make use of aspirational imagery and emotive storytelling can increase brand recognition and consideration, which in turn can affect purchase intentions and brand equity. Additionally, by using social media marketing campaigns, organizations can encourage community involvement, communicate with customers in a real way, and magnify their messaging through influencer partnerships and user-generated content.

Limitations

There are a few limitations to be aware of, even if the study offers insightful information about the dynamics of brand-consumer relationships in the Indonesian fashion sector. First off, the study only employed quantitative analysis, which limited the breadth of knowledge regarding the motivations and attitudes of consumers. Qualitative approaches could be useful in future research to investigate complex customer insights and preferences. The cross-sectional methodology of the study further limits the capacity to deduce causation, emphasizing the necessity of longitudinal research to capture temporal dynamics and causal links across time.

Future Research Directions

Expanding upon the outcomes of this investigation, next research avenues could encompass investigating the moderating impacts of demographic variables, cultural influences, and market dynamics on the interactions between consumers and brands in emerging markets. Moreover, examining the efficacy of distinct branding, advertising, and social media marketing tactics in various fashion market segments can yield valuable insights for professionals. Furthermore, comparative research conducted in a range of industries and geographical areas can provide in-depth understanding of the generalizability and application of the study's conclusions.

CONCLUSION

As a result, this study clarifies the significance of social media marketing, branding, and advertising in shaping customer attitudes and actions within the Indonesian fashion industry. The results highlight how important integrated marketing tactics are for increasing brand equity, promoting brand loyalty, and increasing consumer involvement. Through strategic use of branding perceptions, advertising efficacy, and social media engagement, fashion firms may fortify their competitive edge and seize expansion prospects within Indonesia's ever-changing market environment. The study's strict approach, which includes structural equation modeling analysis, guarantees the validity and trustworthiness of the results and provides insightful information for both researchers and practitioners. In the future, other studies may examine other elements influencing

customer preferences and behaviors in the fashion sector, offering thorough insights for strategic brand management and marketing planning in developing economies.

DAFTAR PUSTAKA

- Aaker, D. (1991). Brand equity. La Gestione Del Valore Della Marca, 347, 356.
- Agzamov, A. T., Rakhmatullaeva, F. M., & Giyazova, N. B. (2021). Marketing strategy for the competitiveness of modern enterprises. *E-Conference Globe*, 1–3.
- Alamsyah, A. N., Masken, E. L., & Prasetyo, A. (2023). The Effect of Advertising on social media on Fashion Product Purchase Decision. *International Journal of Research and Applied Technology (INJURATECH)*, 3(1), 61–68.
- Andhini, G. K., & Ramadhan, A. S. (2023). The Role of Social Media Influencer towards Fashion Brand Sales for Indonesia's Young Consumers. 2023 8th International Conference on Business and Industrial Research (ICBIR), 155–160.
- Armasta, R. R. Z., Kastaman, R., & Syahmurman, F. (2023). Strategi Branding Fakutas Teknologi Industri Pertanian Melalui Pemasaran Digital Menggunakan Metode Aida (Attention, Interest, Desire, Action). *Mimbar Agribisnis: Jurnal Pemikiran Masyarakat Ilmiah Berwawasan Agribisnis*, 9(1), 1263–1274.
- Asmoro, T., Rodoni, M., & Meirinaldi, M. (2022). Factors Affecting Export Performance Indonesian Fashion Creative Industry. *MIC* 2021: Proceedings of the First Multidiscipline International Conference, MIC 2021, October 30 2021, Jakarta, Indonesia, 262.
- Bagaskara, G., & Mirzanti, I. R. (2023). Business Strategy for Clothing Brand in Indonesia. *International Journal of Current Science Research and Review*, 06(01), 845–851. https://doi.org/10.47191/ijcsrr/v6-i1-90
- Batra, R., & Keller, K. L. (2016). Integrating marketing communications: New findings, new lessons, and new ideas. *Journal of Marketing*, 80(6), 122–145.
- Bond, C., Ferraro, C., Luxton, S., & Sands, S. (2010). Social media advertising: An investigation of consumer perceptions, attitudes, and preferences for engagement. *Proceedings of the Australian and New Zealand Marketing Academy (ANZMAC) Conference*, 1–7.
- Ceyhan, A. (2019). Perceptions of a brand's social media marketing on consumers loyalty. *EMAJ: Emerging Markets Journal*, *9*(1), 88–100.
- Conti, G., Mazzola, A., Motta, M., & Pillan, M. (2020). Fashion and Brand Awareness: An evidence-based approach to the analysis of distinctive elements in communication. *Journal of Textile Science and Technology*, *6*, 177–189.
- Day, G. (2022). Advanced Introduction to Marketing Strategy. Edward Elgar Publishing.
- Gabriela, R. I., Lubis, R. N., & Rahayu, F. (2023). Consequences of Social Media Marketing Activity and Trust on Local Fashion Brands in Indonesia. *The Management Journal of Binaniaga*, 8(1), 1–16.
- Germaine, A. F., Kuswarno, E., & Wibowo, K. A. (2023). Pengaruh Terpaan Iklan Instagram terhadap Intensi Pembelian Produk Erigo Melalui Sikap terhadap Iklan dan Sikap terhadap Merek. *J-MAS (Jurnal Manajemen Dan Sains)*, 8(1), 385–395.
- Ghosh, P., & Sriram, M. (2023). A systematic review of social media communication with respect to fashion brands. *The Scientific Temper*, 14(02), 543–553.
- Gunasekaran, A., Okko, P., Martikainen, T., & Yli-Olli, P. (1996). Improving productivity and quality in small and medium enterprises: cases and analysis. *International Small Business Journal*, 15(1), 59–72.

- Guo, Q., & Xu, H. (2023). Research on the Influence of Brand Marketing on Brand Relationship Quality Based on Marketing Strategy Model. *Advances in Engineering Technology Research*, 4(1), 594.
- Guzzo, T., D'Andrea, A., Ferri, F., & Grifoni, P. (2012). Evolution of marketing strategies: From internet marketing to m-marketing. *On the Move to Meaningful Internet Systems: OTM 2012 Workshops: Confederated International Workshops: OTM Academy, Industry Case Studies Program, EI2N, INBAST, META4eS, OnToContent, ORM, SeDeS, SINCOM, and SOMOCO 2012, Rome, Italy, September 10-14, 2012. Proceedings*, 627–636.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 31(1), 2–24. https://doi.org/https://doi.org/10.1108/EBR-11-2018-0203
- Hajli, M. N. (2014). A study of the impact of social media on consumers. *International Journal of Market Research*, 56(3), 387–404.
- Hapsari, R., Thongkern, T., & Zaini, M. T. (2023). Fashion-preneur and Social Media: A strategy to Enhance Teens' Awareness, Trust and Loyalty towards Indonesian Local Fashion Brands. *APMBA* (Asia Pacific Management and Business Application), 11(3), 337–346.
- Harsono, I. (2023). Determinants of Economic Growth, Poverty, and Unemployment: A Path Analysis Study. *Jurnal Ilmu Sosial Dan Humaniora*, 12(2), 359–366.
- HARSONO, I. (2023). The Impact Of E-Money On Inflation In Indonesia. *Ganec Swara*, 17(3), 1160–1164.
- Harsono, I., & Suprapti, I. A. P. (2024). The Role of Fintech in Transforming Traditional Financial Services. *Accounting Studies and Tax Journal (COUNT)*, *1*(1), 81–91.
- Kalendzhjan, S. O., & Kadol, N. F. (2023). Social entrepreneurship as a catalyst for sustainable socio-economic development. 003, 2020–2023. https://doi.org/10.56199/dpcsebm.kvzv9880
- Kapferer, J.-N. (2012). The new strategic brand management: Advanced insights and strategic thinking. Kogan page publishers.
- Kapferer, J.-N. (2016). The challenges of luxury branding. In *The Routledge companion* to contemporary brand management (pp. 473–491). Routledge.
- Kaplan, A. M., & Haenlein, M. (2010). Users of the world, unite! The challenges and opportunities of Social Media. *Business Horizons*, 53(1), 59–68.
- Keller, K. L. (1993). Conceptualizing, measuring, and managing customer-based brand equity. *Journal of Marketing*, *57*(1), 1–22.
- Lando, V., & Oktavianti, R. (2023). Strategi Marketing Communication dalam Mempertahankan Loyalitas Pelanggan pada Brand Makanan. *Prologia*, 7(1), 179–188.
- Lavidge, R. J., & Steiner, G. A. (1961). A model for predictive measurements of advertising effectiveness. *Journal of Marketing*, 25(6), 59–62.
- MacKenzie, S. B., Lutz, R. J., & Belch, G. E. (1986). The role of attitude toward the ad as a mediator of advertising effectiveness: A test of competing explanations. *Journal of Marketing Research*, 23(2), 130–143.
- Marlianti, N., Wahyunadi, I. H., & Harsono, I. (2017). The role of agricultural sector on the economy of West Nusa Tenggara (input-output analysis approach). *Jurnal Ekonomi Dan Studi Pembangunan*, 9(2), 176–189.

- Munjal, P., Shanker, R., Gupta, A., & Maheshwari, P. (2023). Modelling drivers and outcomes of fashion and apparel social media brand communities engagement. *International Journal of Management Practice*, 16(1), 59–88.
- N., N. (2023). Role of Social Media in Influencing Consumer Purchase Behaviour and Brand Loyalty in Bengaluru City. *Interantional Journal Of Scientific Research In Engineering And Management*.
- Nartey, G. K. (2010). The effect of advertising on consumer behaviour: A case study of Mtn Ghana.
- Poita, I., Mosiichuk, I., Gurenko, A., & Perelygin, M. (2022). The Role Of Strategies In The Enterprise's Management Of Marketing Activities. *Economics. Management. Innovations*. https://doi.org/10.35433/ISSN2410-3748-2022-2(31)-8
- Qutp, M. M., Abodonia, S. H., & El Sharkawy, A. Z. (2022). The Emotional Communication Effectiveness of Advertising on Consumer Behavior. *International Design Journal*, 12(6), 271–280.
- Radsadondee, J., & Pasunon, P. (2021). Factor Analysis Of Fashion International Luxury Brand Perception: A Case Study Of Balenciaga Brand With Generation-Y Consumer. Silpakorn University.
- Riristuningsia, D., Wahyunadi, I. H., & Harsono, I. (2017). Public Participation in Rural Development Planning. *Jurnal Ekonomi Dan Studi Pembangunan*, 9(1), 57–65.
- Rosyda, S. S., & Sukoco, I. (2020). Model Design Thinking pada Perancangan Aplikasi Matengin Aja. *Organum: Jurnal Saintifik Manajemen Dan Akuntansi*, *3*(1), 1–12.
- Sabila, A. S., & Albari, A. (2023). The role of social media marketing communication on the instagram platform in growing consumer buying intention. *Journal of Business and Management Review*, 4(5), 374–389.
- Santoso, S. (2023). The Influence of Social Media, Brand Trust, Brand Affect and Value Consciousness on Brand Loyalty: Online Transportation Cases in Indonesia. *WSEAS Transactions on Business and Economics*, 20, 564–572.
- Schivinski, B., Pontes, N., Czarnecka, B., Mao, W., De Vita, J., & Stavropoulos, V. (2022). Effects of social media brand-related content on fashion products buying behaviour—a moderated mediation model. *Journal of Product & Brand Management*, 31(7), 1047–1062.
- Simatupang, M. S., & Purba, H. (2023). The Impact Social Media Marketing, Social Interactivity And Perceived Quality Of Brand Loyalty On Iphone Users. *Jurnal Riset Manajemen Dan Akuntansi*, *3*(1), 125–136.
- Singhal, V., & Ahuja, V. (2023). Social media marketing and the world of fashion: identification of determinants for building consumer brand relationship and shaping consumer brand perception. *International Journal of Management Practice*, 16(2), 186–211.
- Singla, B., Shalender, K., & Sharma, S. (2023). Shift in Marketing Trends in the Current Competitive Scenario. In *Promoting Consumer Engagement Through Emotional Branding and Sensory Marketing* (pp. 244–250). IGI Global.
- Sinurat, M. (2023). Impact of the Fashion and Design Industry on Social Economic Development in Indonesia. *International Journal of Fashion and Design*, 2(1), 43–53.
- Syahputra, D. A. (2023). The Influence of Social Media Marketing on Consumer Based Brand Equity, Brand Loyalty, and Mediation by Brand Experience on Fashion Brand Clothing in Indonesia. *Indonesian Journal of Economic & Management Sciences*, 1(2), 183–200.

- Triansyah, F. A., Gunawan, A., & Ramadhaniyati, R. (2023). Factors of Indonesia Economic Growth (2017-2022). *Jurnal Pendidikan Ekonomi Dan Bisnis (JPEB)*, 11(01), 51–65.
- Vaja, J. (2022). How branding have major role play as Marketing Strategy? *TECHNO REVIEW Journal of Technology and Management*, 2(2), 21–26.
- Wang, Y. (2023). Analysis of Changes in Fashion Representation in the Perspective of Media Evolution. *Lecture Notes in Education Psychology and Public Media*, 4(1), 134–139. https://doi.org/10.54254/2753-7048/4/20220200
- Yuniastuti, V., & Pratama, A. A. (2023). Portraits and challenges of Indonesia's modest fashion industry on the halal industry competition in the world. *Indonesian Journal of Halal Research*, 5(1), 21–29.
- Таирова, М. (2020). The Role And Importance Of Strategic Planning In Marketing. *Центр Научных Публикаций (Вихди. Uz), 1*(1).